

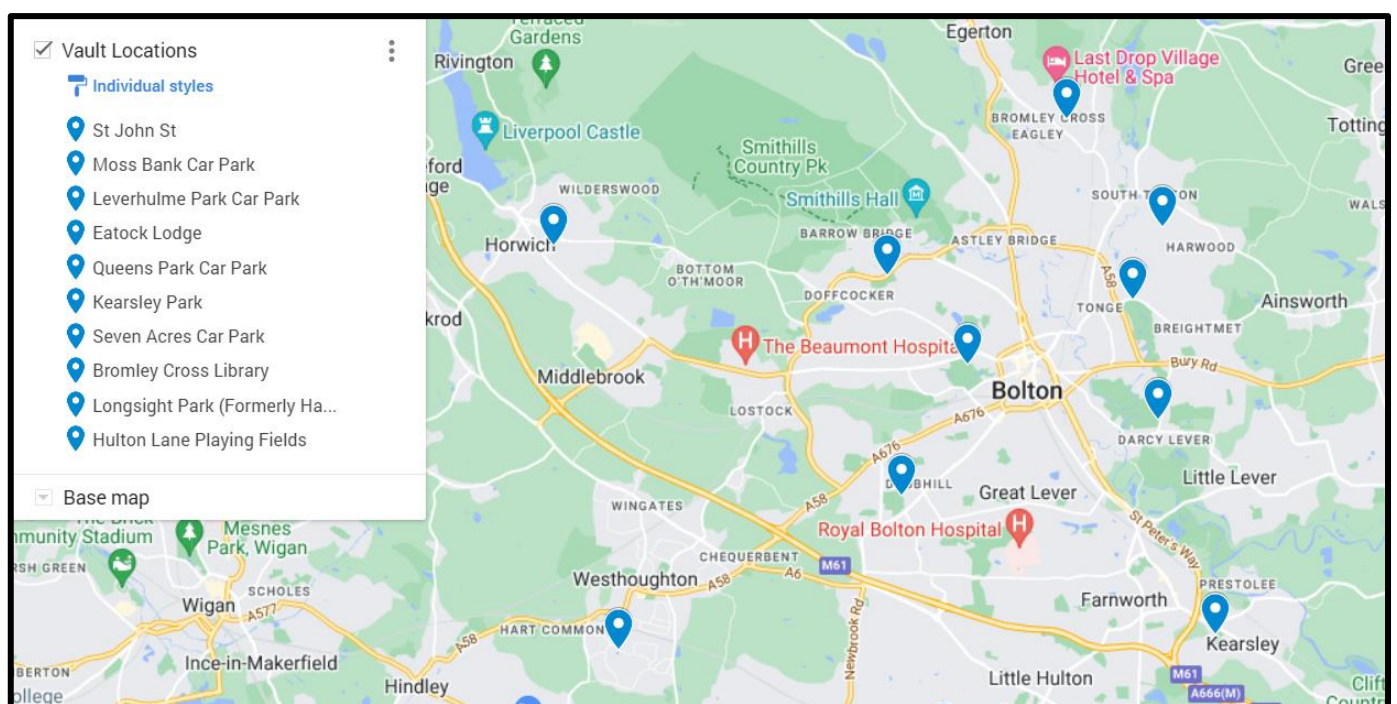
## Volunteer Vaults FAQs

### What are Volunteer Vaults?

Volunteers Vaults are a series of lockable storage containers situated around Bolton to help volunteers gain access to equipment for outdoor/gardening activities. The idea is that they are used by community group wishing to undertake work in the local area.

### Where are the Volunteer Vaults located?

Here is a map of the current Vault locations:



An interactive version of this map can be accessed on:

[https://www.google.com/maps/d/u/0/edit?mid=1V9VxXt1ZzGh1gQcDrP2xJdQd0\\_11cl&usp=sharing](https://www.google.com/maps/d/u/0/edit?mid=1V9VxXt1ZzGh1gQcDrP2xJdQd0_11cl&usp=sharing)

### Will the Vaults contain green bags?

No – please bring your own from your allocation of bags and the Volunteer Coordinator will deliver more when you are running low. As usual, contact via email to arrange this.

## **Volunteer Vaults FAQs**

### **What is inside the Vaults?**

Currently, the Vaults contain as a minimum:

- 2 soft bristle brushes
- 2 hard bristle brushes
- 2 hoes
- 2 spades
- 2 shovels
- 4 hand trowels
- 2 hand secateurs
- Sets of gloves
- Assortment of litterpickers

### **How do I get access to the Vaults?**

The various group leaders have the code and will be authorised to share the codes with group members **only**. If you are not part of a group, I recommend contacting the group nearest to yourself and getting in touch to volunteer with them.

If this is not an option for yourself, please get in touch via email and register your interest with the Volunteer Coordinator who will assess if the code can be given out on an individual basis. This is to reduce the risk of misuse or equipment going missing.

### **Can I store my own equipment in the Vaults?**

You can, however please take note that **any** equipment that is not stored in the Vault by the Volunteer Coordinator is **solely** the responsibility of the owner/group and BMBC/LBHL will not take any responsibility for damage/loss in the event that occurs.

Please also note that **no battery/electrically powered equipment is permitted to be stored**. This is due to the risk of environmental contamination that may damage batteries and present a fire risk as the Vaults are not 100% weatherproof.

### **Can I pass the code out for the Vaults?**

Please refrain from handing out the code if you can. If you do, please inform the Volunteer Coordinator of the person/people that have the code so I can pass them this information.

If somebody gets in touch and wants to use the vault, please pass them the LBHL email address and the Volunteer Coordinator will answer the query.

## ***Volunteer Vaults FAQs***

### **Should I provide evidence of the work I do with the equipment provided?**

**YES PLEASE!** Any feedback would be greatly appreciated – Before and After pictures would be highly beneficial as evidence the usefulness of the Vault and massively increases the chance to expand the inventory of equipment the Volunteer Coordinator is able to provide. The Volunteer Coordinator is more than happy to receive feedback, whether positive, constructive or otherwise!

### **I have spotted some damage/missing equipment, what should I do?**

In any event of damage to the Vault, vandalism or missing equipment please contact the Volunteer Coordinator via email or telephone.

### **Who should I contact in an emergency?**

Please contact 999 in an emergency. If you don't require the emergency services, please call the Volunteer Coordinator.

### **I have a suggestion about something, who should I contact?**

Please pass any recommendations/feedback/questions to the Volunteer Coordinator via email. These would be greatly appreciated!

### **Will there be any more Vaults?**

If the Vaults prove successful, there may be an opportunity for more in the future. This will be likely be performance based, so please send in feedback and evidence of activity!

## **CONTACT DETAILS**

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